



**Bharati Vidyapeeth's
Matoshri Bayabai Shripatrao Kadam Kanya Mahavidyalaya,
Kadegaon Dist. Sangli (M S)**

GRIEVANCE REDRESSAL CELL

Introduction:

Grievance Cell is playing important in college. Grievance Cell deals with all types of grievances, complaints and malpractices including those received from Students, Faculty and other Stakeholders.

Student Grievance Redressal cell is working in the college. With the following subject:

- To redress the crises of student as well as the staff in the college.
- To take care better of friendly environment in the college.
- To redress the problems related to campus facilities like drinking water, library recession hall, canteen, ladies' room, internal assessment and evaluation etc.

OBJECTIVES OF GRIEVANCE REDRESSAL CELL

The objective of the Grievance Cell is

- To develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the college.
- A Grievance Cell should be constituted for the Redressal of the problems reported by the Students of the College with the following objectives:
 - 1) Upholding the dignity of the College by ensuring strife free atmosphere in the College.
 - 2) Healthy relationship between Students and teacher.



- 3) Encouraging the Students to express their grievances / problems freely and frankly, without any fear of being victimized.
- 4) Ragging in any form is strictly prohibited in and outside the institution. Any violation of ragging and disciplinary rules should be urgently brought to the notice of the principal.
- 5) Academic Matters: Related to timely issue of duplicate Mark-sheets, Transfer Certificates, Conduct Certificates or other examination related matters. • Financial matters: Related to dues and payments for various items from library, hostels etc. • Other Matters: Related to certain misgivings about conditions of sanitation, preparation of food, availability of transport, victimization by teachers etc.

• **FUNCTIONS**

- 1) The cases will be attended promptly on receipt of written grievances from the students.
- 2) The cell formally will review all cases and will act accordingly as per the Management policy.
- 3) The cell will give report to the authority about the cases attended to and the number of pending cases, if any, which require direction and guidance from the higher authorities.
- 4) The Grievance Cell will act upon those cases which have been forwarded along with the necessary documents.
- 5) The Grievance Cell will assure that the grievance has been properly solved in a stipulated time limit provided by the cell. **COMPOSITION** The grievance redressal cell of the institute having provision of teaching staff has its members and Principal as the chairman. The cell is having the provision of being reconstituted every year if situation arises for so by the principal himself along with suggestions sought from the in charge administrative body.
- 6) Care is taken to select staff members from each stream. The cell meets twice in solve the grievances thus raised by the students in the class committee meeting.



Suresh

Principal

B.V.M.S.K. Kanya Mahavidyalaya
2 Kadegaon Dist Sangli



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GRIEVANCE REDRESSAL CELL

2022-23

PLANNING - 2022-23

MONTH	PROGRAMME
JULY 2022 (FIRST WEEK)	MEETING WITH COMMITTEE MEMBERS FOR PLANNING
OCTOBER 2022 (LAST WEEK)	TO ORGANISE LECTURE ON IMPORTANCE OF GREEVANCE
NOVEMBER 2022 THIRD WEEK	DISCUSSION WITH PRINCIPAL ABOUT ANY PROBLEM RELEATED TO TEACHING AND NON-TEACHING STAFF
JAN 2023 THIRD WEEK	GROUP DISCUSSION WITH STUDENTS
APRIL 2023 LAST WEEK	REVIEW MEETING WITH PRINCIPAL AND COMMITTEE MEMBERS


(Mr. S. D. Thigale.)
Convener




(Dr. V.Y. Kadam.)
Vop Principal
B.V.M.B.S.K. Kanya Mahavidyalaya,
Kadegaon Dist. Sangli



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GRIEVANCE REDRESSAL CELL

2022-23

Notice of the Meeting

Date: 10—08-2022

A meeting of the Grievance and redressal be held on dated 20-08-2022 at 11.00 a.m. in the Principal Cabin under the Chairmanship of Principal Dr. V. Y. Kadam.

- Agenda of the Meeting -

- 1) To Confirm minutes of the last meeting
- 2) To take a review of the complaints or any suggestion from students and teachers during the previous year.
- 3) To coordinate between the students and teacher of college.
- 4) To discuss any other issues with the permission of Chairman.


(Mr. S. D. Thigale.)
Convener




(Dr. V.Y. Kadam.)
Principal
B.V.M.B.S.K. Kanya Mahavidyalaya,
Kadegaon, Dist. Sangli



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A meeting of the Grievance and redressal held on dated 20-08-2022 at 11.00 a.m. in the Principal Cabin under the Chairmanship of Dr. V.Y. Kadam for the Academic year 2022-23. Following Committee Members were presented.

Sr. No.	Name	Designation	SIGNATURE .
1	Dr. V. Y. Kadam	Chairman	
2	Mr. H.R. Ingavale	Member	
3	Mr. A.B. Mali	Member	
4	Mr. S.D. Thigale	Convener	

On the attendance of Committee Member after the completion of the quorum of the meeting the meeting was started the business of the meeting as under.

Subject No. 1 To Confirm minutes of the last meeting

Res. No 1 Confirmed the minutes of the last meeting. Approved by
Committee member.

Sub No. 2 To take a review of the activities conducted during the year.

Res. No 2. Review taken by chairman and Committee member's fruitful discussion on Upcoming Events.

Proposed by: Mr. A. B. Mali.



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Seconded By: Mr. H.R. Ingavale.

Sub No. 3 To coordinate between the alumni and college

Res.3 Discussion made about how to develop effective relation between Student and teacher.

Proposed by: Mr. H.R. Ingavale.

Seconded By: Mr. A. B. Mali.

Sub 4 To discuss any other issues with the permission of Chairman.

Res. 4 Discussion made about how to develop relationship with stakeholders.

Proposed by: Mr. A. B. Mali.

Seconded By: Mr. H.R. Ingavale.

Valuable guidance given by Chairman. Lastly vote of thanks given by the secretary.



(Mr. S. D. Thigale.)

Convener



(Dr. V.Y.Kadam .)

Principal

B.V.M.B.S.K. Kanya Mahavidyalaya,
Kadegaon Dist. Sangli

Action Taken Report:

Guidelines:

- To develop a responsive and accountable attitude among all the stakeholders
- Talks on Students problems.
- In the case of any incidence the complaint shall be in writing. If unable to write, the complainant shall file a complaint orally.
- **No complaints received till date**

The Student Grievance Redressal cell established to provide a healthy and congenial atmosphere to all the students. The college ensured that all women employees and girl students will feel safe and secure in the premises.



(Mr. S. D. Thigale.)
Convener



(Dr. V.Y. Kadam.)

Ve. Principal
B.V.M.B.S.K. Kanya Mahavidyalaya,
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